



Field Service Technician

Hays • Western Suburbs Melbourne VIC



Base pay

\$90,000 - \$105,000



Work type

Permanent



Contract type

Not provided

Job details



Date posted

12 May 2022



Expiring date

12 May 2023



Category

Trades & Services



Occupation

Technician



Base pay

\$90,000 - \$105,000



Work type

Permanent



Job mode

Standard/Business Hours

Full job description

Your New Company

Your new company is a leading global manufacturer and provider of irrigation products and services, headquartered in the US. Your new organisation's engineering, marketing, manufacturing, and sales teams have worked together to develop innovative water-conserving products that include irrigation sprinklers, dripline, pumps, and timers/controllers with over 400 patents awarded worldwide. Your new career move allows for autonomy, the unique opportunity to partner with a niche organisation with a diverse product suite, tailored training locally and internationally and if ambitious enough – proven advancement towards management as the company continues to expand its global footprint.

Your new role

This new role will see you working as a Global Service Planner, reporting to the National Service Manager. You will be starting at 8 AM and finishing at 5 PM, Monday to Friday. You will be enabled to work from home, as well as experience the positive work culture of working in office, along with the diversity of being remote assisting clients, and internal stakeholders – and on the tools. Flexibility on your part will also be an expectation, as there will be the rarity of an overnight afterhours call, and travel may occur up to 25% of the year. A full range of diversity in your role. From an operations perspective - you will also be responsible for direct installations, maintenance, commissioning, or repair projects and utilising your US based training to sell the full product suite available. Full reporting will be required as part.

What you'll need to succeed?

- Degree in Electronic Engineering and / or IT with 5 years post study experience
- Remote technical support experience + on site service

- International role scope, or working on international projects (highly advantageous)
- Engineering experience working within Irrigation / Landscape / Agriculture industry
- Strong hardware and software troubleshooting skills
- Sales acumen, and strong interpersonal skills
- Willingness to travel up to 25% of the time & be flexible

What you'll get in return?

- Competitive salary + bonuses + international upskilling and training (U.S based)
- Flexibility to work from home and in office
- Autonomy, and a clear roadmap to management opportunities
- Work with a company with a plethora of innovative patents, and a large product suite allowing for advanced industry knowledge and second to none diversity in your role.

What you need to do now? Please apply now or email your CV at Lauren.Schulz@hays.com.au or for a confidential discussion please call Lauren Schulz 0490 440 830.

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